



**Technical Service BULLETIN**

March 15, 2002

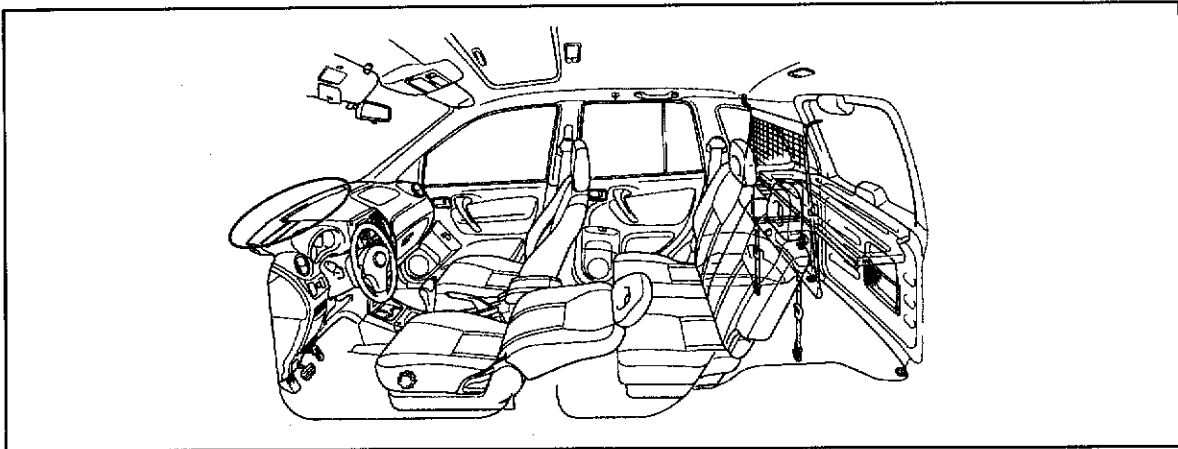
Title: **NOISE FROM TOP OF DASH**  
Models: '01 - '02 RAV4

**TSB**

NVAH  
REVISED  
NV013-01

**TSB Revision Notice:**  
The revised text is **red and underlined**, and the frame around the revised image is red.

**Introduction** The following procedure has been developed to reduce noise from the defroster duct contacting the underside of the instrument panel.



**Applicable Vehicles** • 2001 – 2002 model year **RAV4** vehicles.

**Production Change Information**

MODEL	STARTING VIN
RAV4	JTEHH20V220156350 JTEHH20V526048950 JTEGH20V320064725 JTEGH20V526003129

**Parts Information**

PART NUMBER	PART NAME
08231-00801	Noise Kit

**Warranty Information**

OP CODE	DESCRIPTION	TIME	OPN	T1	T2
BD1031	Insulate Defroster Duct	2.7	55950-42020	91	57

**Applicable Warranty\*:**  
This repair is covered under the Toyota Comprehensive Warranty. This warranty is in effect for 36 months or 36,000 miles, whichever occurs first, from the vehicle's in-service date.

\* Warranty application is limited to correction of a problem based upon a customer's specific complaint.



**Repair Procedure**

1. Remove the defroster nozzle as explained on pages BO-86 to BO-95 of the 2001 RAV4 Repair Manual Volume 2.
2. Pre-cut strips found in the referenced noise kit are already cut to size for this application.
  - Length: 600 mm
  - Width: 5 mm
  - Thickness: 0.5 mm

**NOTE:**

One noise kit will supply enough material to repair 70 vehicles.

3. Apply the felt as shown below and reassemble the instrument panel.

